

## Magnolia Mutts: Boarding & Daycare Rules

- All dogs over the age of **six months** must be spayed or neutered to participate in daycare. Unaltered dogs are welcome for boarding but will not be participating in group play.
- All dogs must be current on flea and tick prevention for boarding and daycare.
- All dogs are required to be up to date on all vaccinations, this includes:
  1. *Distemper/Parvovirus complete puppy series / annual booster*
  2. *Bordetella annually – must be administered at least a week before scheduled services*
  3. *Rabies as required by law*
  4. *Canine Influenza annually*
- Proof of vaccinations must be uploaded to the petexec portal or emailed to [contact@magnoliamuttsalabama.com](mailto:contact@magnoliamuttsalabama.com) PRIOR to drop off.
- Early/late boarding pick up and drop off may be accommodated on a case-by-case basis at an additional charge. Please call to speak with an employee to discuss these options at least two days before your scheduled boarding.
- All boarding dogs must arrive for boarding with their meals prepackaged into Ziplock bags – one meal per bag. **DO NOT** add medications or supplements to prepackaged meals.
- Please notify staff of any allergies or specialty diets your dog has.
- In house food will be given if you fail to provide your dog's home food. Dietary needs will **not** be taken into consideration when in house food is supplied.

- Magnolia Mutts is comfortable with home medication and supplement regimens; please provide SPECIFIC details on medication administration times. Details printed on prescription labels are not always accurate/ up to date and we want your dogs to stay on their home routine.
- For more complex medication regimens – please call to schedule an in person consult at least two days prior to your dogs scheduled boarding.
- You are more than welcome to bring clean blankets/beds from home for your dog during their stay, however we are not responsible for the loss of any objects brought from home.
- In house blankets/towels/bowls/toys are provided for your dogs during their stay.
- If your dog eats out of a specialty feeder, please bring that with your dog to drop off and notify a staff member that it is required.
- A \$25 cancellation fee will be charged for any boarding services not cancelled at least 72 hours prior to scheduled date.
- It is your responsibility cancel any services that your dog is scheduled for but will not be attending.
- A \$10 cancellation fee will be charged for any dogs that are scheduled for daycare but do not show up.
- Any collar that is not a fabric/flat buckle collar will be removed and stored with your dog's belongings until pick up. MM reserves the right to remove any collars/bows/bandanas or other accessories on your dog while they are staying with us. Removal of these objects is purely for the safety of your dog and will be returned to the owner upon pick up.
- PLEASE SPEAK WITH AN EMPLOYEE REGARDING ANY SPECIAL REQUESTS BEFORE YOUR DOGS SCHEDULED SERVICES.